

# Baldwin Hackett & Meeks, Inc.

## Experienced & Proven Developer of Primary Software Applications



### Company Overview

Baldwin Hackett & Meeks, Inc. (BHMI) is an elite group of technologists that has been creating primary software applications since 1986. BHMI has developed and supported hundreds of applications across a wide range of industries. This includes both custom applications and software products.

#### BHMI At A Glance

An infographic titled "BHMI At A Glance" featuring six key points, each with an icon and a text box:

- Private Self-Funded Company**: Icon of a city skyline.
- State-of-the Art Development Center**: Icon of server racks.
- More Than 32 Years In Business**: Icon of a calendar.
- Proven Methodology**: Icon of a circular arrow.
- More Than 70 Software Specialists**: Icon of a group of people.
- Open Systems Development Approach**: Icon of a computer monitor.

### The BHMI Difference

#### Corporate Stability

For more than 32 years, BHMI has been creating and supporting primary software applications that are continuously available, highly scalable, and undeniably reliable.

#### Proven Reputation

From small startups to Fortune 500 companies, BHMI clients have one thing in common – they trust BHMI to develop software that ensures the successful operation of their businesses.

#### Focused Product Direction

BHMI has focused its product development efforts on creating the most robust, reliable, and flexible software suite for the back office processing of electronic payment transactions.

#### Experienced Team

BHMI has assembled a highly experienced team of solution architects, software engineers, QA analysts, project managers, technical writers, trainers, and support specialists.

#### Customer Examples



## Service Offerings

### Software Development

BHMI can manage all aspects of large-scale custom software development projects, including design, development, installation, education, documentation, post go-live maintenance, and all the project management oversight needed to ensure success.

- ✓ Extensive Custom Development Expertise
- ✓ Proven Project Methodology
- ✓ Open Technology Approach

### Technical Consulting

BHMI offers a full range of software consulting services to help lower the risk and cost of software development initiatives.

- ✓ Technical Assessments
- ✓ Feasibility Studies
- ✓ Proofs of Concept
- ✓ Architectural Design

### System Integration

Primary software applications have to functionally interface with other components such as devices, databases, processes, subsystems, and external applications. BHMI has the expertise to carry out everything required for software integration projects.

- ✓ Application Software Development
- ✓ System Software Development
- ✓ Database Design
- ✓ Communications Protocol Support

## Concourse Financial Software Suite

BHMI is the creator of one of the world's most flexible and powerful back office solutions for the electronic payments industry – the Concourse Financial Software Suite™.



### Concourse – Core™

Continuously loads transactions from all data sources into a centralized repository and provides access via a secure browser-based viewer.



### Concourse – Extended Settlement™

Ensures the settlement and funds movement of electronic payment transactions.



### Concourse – Reconciliation™

Validates equivalencies and identifies discrepancies for transactions from different data sources.



### Concourse – Fees & Commissions™

Assesses and processes fees and commissions based on any transaction data element.



### Concourse – Disputes™

Streamlines the disputes management workflow process from initial claim entry to final resolution.



## Baldwin Hackett & Meeks, Inc.

*Your Business. Your Software. Your Way.*

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